



30-DAY RETURN POLICY

Overview. Comprenew will accept most items for exchange, store credit or refund. All returns MUST include the original receipt and packaging (if applicable). Refunds on devices that contain data, such as but not limited to, computers, cell phones, tablets, hard drives, and flash storage are subject to a 15% data sanitization fee. We reserve the right to issue cash refunds in the form of a mailed company check.

Items that are missing components or are damaged because of customer actions, are non-returnable and non-exchangeable. Damage includes but is not limited to: damage caused by operator error, physical or electrical stress, and virus or spyware infection.

Digital Digg's. Items may be returned for a 90% refund within 7 days of purchase. Returned items must be in the same condition as sold with no signs of tampering or part removal. Buyer further agrees to responsibly recycle any unwanted leftover parts, in whole or in part, at any Comprenew (free of charge) or other certified electronics recycler.

Note: Laptop and mobile device batteries are tested and working. However, battery life and charge capacity are not guaranteed and therefore not warrantied.